8th ABSL Conference
The Old World Disrupted

12-14 June 2017
Łódź, Poland

Organizers:

ABSL
European Funds Regional Programme
Lodzkie
European Union European Regional Development Fund
### Day 0 | 12.06.2017

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<tr>
<th>Time</th>
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<tr>
<td>13:00 - 18:15</td>
<td><strong>ABSL Talks</strong></td>
<td>A unique platform to exchange experience, it aims for attendees who are not afraid of crossing the beaten paths in action and achieving their goals. More info and registration available at <a href="http://www.absl-talks.com">www.absl-talks.com</a></td>
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<td>20:00 - 23:00</td>
<td><strong>WELCOME COCKTAIL</strong></td>
<td>EC1 West, 1/3 Targowa Street</td>
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### Day 1 | 13.06.2017

**Plenary sessions - Machine Hall**

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<tr>
<td>09:00 - 10:00</td>
<td><strong>Registration and networking coffee</strong></td>
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| 10:00 - 10:15 | **Welcome and Opening Remarks** | Marek Grodziński, VP of ABSL  
                Jacek Levernes, CEO, Finteco, President of ABSL  
                Hanna Zdanowska, Mayor of Łódź                                                            |
| 10:15 - 10:30 | **ABSL Summary of the Year**   | Jacek Levernes, CEO, Finteco, President of ABSL  
                Wojciech Popławski, Managing Director, Accenture Operations, VP of ABSL                 |
| 10:30 - 10:45 | **Global trends in the business services sector** | An analyst's view on the latest market developments, political and technology disruptions, the war on talent and the role of the CEE region.  
                Peter Moller, European SSC/BPO Advisory Lead, Deloitte                                    |
| 10:45 - 11:05 | **Business Models in the GBS organizations** | Uneasy choices: buy, build or mixed ownership? Łódź, Bangalore or Virtual Delivery Centre? Learn how world-class organizations embrace new business models.  
                Jon Bell, Executive Vice President, Head of Capgemini Business Services Global Delivery Network |
| 11:05 - 11:20 | **SMART WORLD**              | It is all about enhancing life with intelligence to make everyday tasks and processes simple, efficient and enjoyable  
                What does being smart mean to cities, workplace and the environment?  
                Magnus Persson, Executive Vice President Business Development, Skanska S.A.               |
| 11:20 - 11:30 | **Everything matters. Reworking and retooling the work environment - the wave of tech-driven change** | Anna Bartoszewicz – Wnuk, Head of Workplace Advisory, JLL Poland  
                Tomasz Trzósło, Managing Director, JLL Poland                                              |
| 11:30 - 12:00 | **NETWORKING COFFEE BREAK**  |                                                                                              |
| 12:00 - 12:15 | **HUMANS VS ROBOTS**         | Presentation - Robots are taking over the world  
                David Poole, Co-founder and CEO, Symphony Ventures                                          |
| 12:15 - 12:30 | **Presentation - Don't be afraid of robots** | Aleksandra Przegalińska, Research Fellow at MIT Sloan School of Management                   |
12:30 - 13:00

The ring - Human vs Robots - who will win the race?
Let's get ready to rumble!

Moderator: Elias Van Herwaarden, EMEA Service Leader, Global Location Strategies, Deloitte
Marek Grodziński, VP of ABSL
David Poole, Co-founder and CEO, Symphony Ventures
Piotr Pietrzak, Chief Technology Officer (CTO), IBM Poland and Baltics
Aleksandra Przegalinska, Research Fellow at MIT Sloan School of Management

13:00 - 14:30

NETWORKING LUNCH

FUTURE TECHNOLOGY

14:00 - 14:30

NETWORKING LUNCH

FUTURE TECHNOLOGY

14:30 - 15:00

Digital = Disruption

Dr. Joseph Reger, Chief Technology Officer EMEIA, Fujitsu

14:50 - 15:20

Disrupt or be disrupted

Moderator: Eric Simonson, Managing Partner, Research, Everest Group
Przemysław Berendt, Global Marketing Vice President, Luxoft
Dr. Joseph Reger, Chief Technology Officer EMEIA, Fujitsu
Arkadiusz Rudzki, Managing Director, Skanska Property Poland
Simon Telfer-Smith, Group VP of IT & CIO, Elekta AB

FUTURE LEADERS

15:20 - 15:55

Intro presentation followed by panel discussion - Future Leaders

The makeup of the global workforce is changing as millennials take up their place and bring with them new skills, experiences, but also expectations.

Moderator: Zain Wadee, Managing Director EMEA, Randstad Sourceright
Nicholas R. Butt, Managing Director, Western Europe Operations Lead, Accenture
Richard Vincent, Partner EMEA/APAC, AltoPartners
Petronella Lockhart, Global Vice President Learning, Talent and Performance Development, Swarovski

16:00 - 17:00

Main Key Note

The Right Honourable David Cameron, Prime Minister of the United Kingdom (2010-2016)

Q&A session led by Henry Foy, Moscow and Central Asia Correspondent, The Financial Times

OFF Agenda Networking Events

17:00 - 19:00

OLIVIA TALENT GARDEN
Under The Palms - fresh fruit cocktails and fresh rhythms both mixed to perfection
EC1 East, Olivia Business Centre chillout zone

F1 RANDSTAD @ POLE POSITION
Take a challenge, overperform Felipe Massa and win Grand Prix!
EC1 East, Randstad stand

RISE UP – RUM UP with CBRE
The live smoking ZACAPA RUM SHOW - tasting and fun!
EC1 East, CBRE Stand

Tasting Craft Beer with Echo Investment
Enjoy unique craft beer inspired by the Warsaw Brewery by Echo Investment.
EC1 East, Echo Investment stand

Smart Working is here to come
Prepare yourself and your organisation with Mikomax Smart Office
EC1 East, Networking area delivered by Mikomax Smart Office

Skanska Analog Zone
Relax in positive vibes played by a local DJ, with a taste of healthy lemonade and have some fun in a green board game
EC1 East, Chill-out zone

Augmented City of Łódź - heritage, revitalisation, EXPO 2022
Interactive trip in time using our greenroom!
EC1 East, Łódź Stand

AmCham Diner
AmCham Diner invites you for Dunkin Donuts, fresh lemonade, VIP interviews, and a great American atmosphere!
EC1 East, Echo Investment stand

21:30 - 2:00

ABSL Party
Teatr Club, 4A Moniuszki Street
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<tr>
<td>07:00 - 08:00</td>
<td>ABSL Run</td>
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<td>J. Poniatowski's Park (close to Secondary School, 115 Żeromskiego Street)</td>
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<tr>
<td>09:00 - 09:30</td>
<td>MORNING NETWORKING COFFEE</td>
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<td>09:30 - 10:00</td>
<td>FUTURE BUSINESS</td>
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<tr>
<td></td>
<td>Business develops faster and faster every year. What does your organization need to do to seize the upside of disruption?</td>
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<td>Conference Hall</td>
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<td>FUTURE BUSINESS</td>
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<td>Shifts in the political landscape challenge existing ideas about globalization and international business. How are the markets reacting to the black swans and technological disruption?</td>
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<td>Machine Hall</td>
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<td>10:00 - 10:30</td>
<td>FUTURE BUSINESS</td>
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<td>Is the IoT a threat to people, or on the contrary?</td>
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<td>Moderator: Michal Grabarz, Sales Director at Communications, Media and Technology, Accenture</td>
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<td>Sebastian Drzewiecki, Business Service Centre Head, GSK Slawomir Lubak, Managing Director, Accenture Communication, Media and Technology</td>
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<td>Piotr Pietrzak, Chief Technology Officer (CTO), IBM Poland and Baltics</td>
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<td>Michał Zajączkowski, Board Member HPE, Pointnext Director</td>
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<td>Creating new business model. The journey from concept to reality.</td>
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<td>Learn how to navigate the process of creating disruptive and the same time market-fit innovations.</td>
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<td>Oleksander Koliakin, General Manager, Sales of Fuel Cards and Home Base Fuels in CEE, Mediterranean and South Africa, Shell</td>
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<td>Monika Przybylsz, Sales Team Leader for Poland, Lithuania, Latvia, Estonia and Ukraine, Shell Polska</td>
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<td>Arek Skuza, Partner, K2 Digital Ventures</td>
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<td>10:30 - 11:00</td>
<td>NETWORKING COFFEE BREAK</td>
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<td>Shifts in the Balance of Business?</td>
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<td>Insight into fast chaining business environment post-Brexit</td>
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<td>Moderator: Kerry Hallard, CEO, Global Sourcing Association UK, President, GSA Global</td>
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<td>Ross L. Denton, Partner, EU, Competition &amp; Trade Department, Baker McKenzie in London</td>
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<td>Ewelina Kalużna, Leasing and Asset Management Director, Skanska Property Poland</td>
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<td>Scott Newman, Managing Director &amp; Senior Vice President, State Street</td>
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<td>Smart workplace</td>
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<td>Change your space, change your culture. How to design a perfect office.</td>
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<td>Karina Kreja, Director, Workplace Consultancy and Change Management</td>
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<td>10:30 - 11:00</td>
<td>FUTURE BUSINESS</td>
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<td>Aligning Business Strategy with People Strategy</td>
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<td>Why should men care about gender balance?</td>
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<td>Robert Baker, Global Client Director, Mercer</td>
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**Technology**
- RPA, IoT, AI, VR, AR. These are elements of our everyday lives. How to identify truly groundbreaking innovations and new trends? Take the opportunity to listen to our panel of experts to learn how to identify truly groundbreaking innovations.

**Business Models**
- New cross-industry partnerships, everything-as-a-service, virtual delivery centers. How prepared is your company to embrace new business models? 

**Investment Climate**
- The outlook for changes. Are we facing an era of unprecedented obstacles or is there opportunity to take Poland to the next level? 

**Smart World**
- The smart world is all about enhancing life with intelligence to make everyday tasks and processes simple, efficient and enjoyable. What does being smart mean to city, workplace, environment? 

**HR Transformation & Leadership**
- Digital revolution is driving a human revolution. What does it mean to be a leader in increasingly technological, interconnected world? How will the „people function” of tomorrow look like? 

**Diversity & Inclusion**
- The unexamined and unconsidered - Return to work? Career turn 

**Blockchain for Business**
- Blockchain for business - Future Business

**Outsourcing vs SSC vs Hybrid**
- Outsourcing vs SSC vs Hybrid - FUTURE MARKETS

**FDI, Strategic Investors, Venture Capital, Private Equity, National Growth Funds & Poland.**
- A 360 view on growth opportunities in Europe’s No1 outsourcing, offshoring and IT space

**Smart Cities**
- New approach to urban environment that creates high quality of life & work. 

**Global Talent Trends - Empowerment in a disrupted world.**
- What is top of mind for C-suite Executives, HR leaders and employees... and how to accelerate 

**Age**
- The unexamined and unconsidered - Return to work? Career turn

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| 11:00 - 11:30| Social disruption caused by Artificial Intelligence, Robotics Process Automation and Cognitive Technology. Digital Transformation. | Marcin Kowalski, Principal Consultant, GPT  
Dariusz Lis, Managing Partner, InnoMentors Consulting  
Łukasz Macuda, Regional Director, Luxoft  
Paweł Szymański, Operations Director, Special Technology Services, Thomson Routers  
Virtual delivery center as a new operating model  
Dream of technology leaders or reality?  
Miroslaw Bartecki, Director/Chief Architect, Capgemini |
| 11:30 - 12:00| (continued) Social disruption caused by Artificial Intelligence, Robotics Process Automation and Cognitive Technology. Digital Transformation. | Marcin Kowalski, Principal Consultant, GPT  
Dariusz Lis, Managing Partner, InnoMentors Consulting  
Łukasz Macuda, Regional Director, Luxoft  
Paweł Szymański, Operations Director, Special Technology Services, Thomson Routers  
Cooperation between corporations and start-ups  
Be a partner with your smaller neighbours for your future success.  
Moderator: Janusz Dzierżyński, VP of ABL, Associate Director, Procter & Gamble Global Business Services  
David Huse, Independent Expert  
Michał Kramarz, Head of Startups, Export & Entrepreneurship Development, Google  
Zuzanna Mikołajczyk, Commercial and Marketing Director, Mikomax Smart Office  
Agnieszka Sygitowicz, Vice President LSSE, owner of StartupSpark program |
| 12:00 - 12:20| NETWORKING COFFEE BREAK   |                                                                                                                                           |
| 12:20 - 12:40| Teamwork makes the dream work | Sharing global success with local communities  
Marcin Gortat, Basketball Player, MG13  
Machine Hall                                                                 |
| 12:40 - 13:40| Start-Up Challenge finale  | Machine Hall                                                                                                                              |
| 13:40 - 14:00| Summary & Closing Remarks | Machine Hall                                                                                                                              |
| 14:00 - 15:30| CLOSING NETWORKING LUNCH   |                                                                                                                                           |
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